

Teletherapy Announcement

Dear Jubilee Therapy Families,

Due to health concerns and the state of affairs, Jubilee Therapy will be offering teletherapy-only services for speech therapy starting Wednesday March 24th, 2020 for the foreseeable future. We hope that by offering teletherapy services that we reduce any risk of exposure of COVID-19 to you and your family. Services will continue to be as dynamic, motivating and enlightening as in-person sessions. This will provide an opportunity for increased parent involvement as well. We have dedicated many hours researching teletherapy services this past week and MS Division of Medicaid approved these services during this time period. We are in the process of checking specific insurance benefits for each family we serve.

We do not know how long this will go on, so the quicker we get started the easier it will become. Jubilee Therapy wants to maintain a continuity of care throughout this transition. In order for Jubilee Therapy to remain open, we have to find a safe and effective way to see our clients.

For the time being, we will be using a free-to-you application known as Zoom. There are multiple tutorials on the internet. You can call Jubilee Therapy 601-852-3271 if you are to have any questions.

Using the free Zoom App for Teletherapy:

1. Using an internet enabled device (computer, tablet/iPad, Chromebook, smartphone, etc) download the Zoom app. <https://zoom.us/>
2. At the time of your scheduled session, you will receive a link from your therapist to your email address of choice.
3. Click on the link and follow instructions to your secure teletherapy session.
4. Enjoy your session!

Thank you for your patience and flexibility as we all navigate this transition together. We will be in contact with you if we are having issues with your insurance. Private pay clients will continue as usual.

With gratitude,

Ashton Hotard

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